

DISCLAIMER

The methodology advice as well as the exercises present in our book were created based on the 2015 competition.

However, a few differences have been noted between the 2015 test and the 2017 one, including:

- in 2017, there were more emails (21) and the information was more scattered compared to 2015;
- in 2017, the email list on the left of the screen included the sender's name;
- in 2017, there were more questions in total (21) but fewer calendar-related questions compared to 2015.

This book on the e-tray exercise aims to familiarise the candidate with the test. It gives advice and points for consideration to approach the test in the best possible way. The type of exercise can vary from one year to the next and may require some adjustments.

Depending on the specific exercise in the competition, we advise the candidate to adapt the recommended methodology.

